



# Your KiwiSaver Adviser:

## *Privacy Policy*

Your KiwiSaver Adviser is committed to protecting your privacy and handling personal information responsibly. This policy explains how we collect, use, store, and protect personal information when you visit our website or engage with our services.

### Collection of personal information

We may collect personal information when you:

- visit or interact with our website
- contact us by email, phone, or online form
- request information or advice
- engage us to provide financial advice

### How we use your information

We collect and use personal information to:

- respond to enquiries and communicate with you
- provide regulated financial advice and related services
- meet our legal, regulatory, and professional obligations
- improve our services and website

We do not use personal information for purposes unrelated to these activities without your consent, unless required or permitted by law.

### Storage and security of information

We take reasonable steps to protect personal information from loss, unauthorised access, misuse, or disclosure.

Information is stored securely using systems and controls designed to protect confidentiality and integrity.

Where third-party service providers are used to support our operations, we take steps to ensure appropriate privacy and security protections are in place.

### Disclosure of information

We may share personal information where necessary to:

- provide financial advice or related services
- meet legal or regulatory requirements
- engage third-party service providers who assist us in operating our business

We do not sell or trade personal information. Personal information is not disclosed overseas unless appropriate safeguards are in place.



### Access and correction

You have the right to request access to, or correction of, your personal information at any time. If you believe the information we hold about you is inaccurate or incomplete, you may request that it be corrected.

Requests can be made by contacting us using the details below.

### Privacy breaches

If a privacy breach occurs that is likely to cause serious harm, we will notify affected individuals and the Office of the Privacy Commissioner as required under the Privacy Act 2020. We will take steps to contain and address any breach promptly.

### Changes to this policy

This Privacy Policy may be updated from time to time to reflect changes in legal or regulatory requirements or our business practices. The current version will always be available on our website.

### Contact us

If you have any questions about this Privacy Policy or how your personal information is handled, please contact us:

Email: [Connor@yourkiwisaveradviser.co.nz](mailto:Connor@yourkiwisaveradviser.co.nz)

Phone: 027 426 6669